



ABN: 84 114 260 703

ACN: 114 260 703

Ph: 07 4941 7313

23 Bacon Street  
Moranbah QLD 4774

Fax: 07 4941 7242

# Moranbah Discount Tyres & Mechanical Pty Ltd

**Moranbah Discount Tyres and Mechanical Pty Ltd is a family owned business established in 2005**



23-25 Bacon Street – Mechanical and Auto Electrical Division/ Repco Service Outlet and Ironman 4x4 Distributor



29- 30 Mills Ave – Tyre Division/Underground Earthmoving Tyre Division



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WINNER OF BUSINESS EXCELLENCE AWARD RETAIL 2015

WINNER OF BEST TRADE SERVICES – 2009 and 2011 and 2012

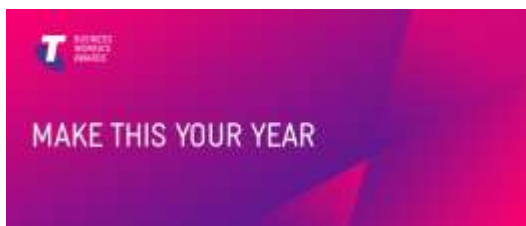
WINNER OF MANUFACTURING/MINING SERVICES EXCELLENCE IN SERVICE AWARDS 2011 AND 2012



Excellence in Business  
*Retail*  
Moranbah Discount Tyres &  
Mechanical 2015

NOMINATED FOR TELSTRA AUSTRALIAN BUSINESS AWARDS 2013 AND 2014

NOMINATED FOR TELSTRA BUSINESS WOMANS AWARD 2012 AND 2014





# Moranbah Discount Tyres & Mechanical Pty Ltd

## Retail Service Sector – Judges testimonials for Excellence in Business Awards 2015

### Moranbah Discount Tyres & Mechanical Pty

*This business is truly embedded in the community and its expansion underpinned by the motto - "Bring the city to the bush". The goal is to provide mechanical and automotive services in Moranbah that people will travel from other places including Mackay to purchase. They have invested heavily in computerised systems that enable customer service and track customer satisfaction. Their many agencies and suppliers provide staff with regular training. The business owner has a vision to establish an automotive hub in Moranbah where a wide range of automotive services are co-located providing the opportunity for business development and expansion.*

*This business shows a real passion and pride for Moranbah. The City to the Bush tagline isn't just marketing, it's a key strategy for the business. In the competitive automotive industry, the ability for the business to act as a regional (Mackay, Emerald) distributor is a major draw card. The signed agreements with major car manufactures also ensure a steady supply of customers. Their focus on customer service is integrated throughout the customer lifecycle. Using an integrated customer management system, they are able to track services, engage customers, provide reminders and provide free road side assistance. The relationships build with suppliers, including the ongoing product training, will keep their staff at the top of their game. This business is one to watch, particularly with their ambitious plans to develop the automotive hub on Goonyella Road.*

*Moranbah Discount Tyre and Mechanical is an outstanding business on many levels and the Management and Directors are to be congratulated for their continuous improvement and contribution to the business community. Of particular mention is the growth strategy this business has in place, it exemplifies strong supply chain management by building and supporting other local businesses. The service customer database and effective utilisation of customer information to enhance the experience of the client is outstanding. The one stop shop process is also a sound competitive advantage to the business.*

### Moranbah Discount Tyres and Mechanical Pty Ltd

Moranbah Discount Tyres and Mechanical Pty Ltd is a family owned business, with the owners living in Moranbah for 30 years. We are proud to promote that we have an extensive light vehicle servicing process with the convenience of a ONE STOP SHOP for all auto electrical, mechanical and tyre requirements. Our goal is to provide a same day turn around service for all Mining companies, Contractor and Local customer vehicles with already a 97% compliance achieved. Safety is paramount to our business and we aim to support Industries best practices in Fatal Risk Protocols and Safety Standards. We are authorised repairers for Orix, Custom Fleet, Lease Plan, Fleet Care, Esanda, Fleet Australia and all other major leasing companies. We are also the authorized Compliance Inspection Station for BMA Coal Mines and have been approved to carry out mine site brake testing requirements.

Our web site is: <http://www.tyres-mechanical.com.au/disclaimer.php>

### Contact numbers:

Mechanical/Auto Electrical/Repco Service Outlet and Ironman 4x4 Distributor Division at

23 Bacon Street – 0749417313

Tyre/Earthmoving and Polyurethane Division at 31 Mills Ave - 0749415703



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# Moranbah Discount Tyres & Mechanical Pty Ltd



Michael Eve – Workshop Manager – Ph 0749417313



Kevin Watson – Tyre Manager PH 0749415703



Carolyn Fritz – Director Owner 0417415663



Trina Friel – Office Manager – Ph 0749417313

Jamie Fritz – Director/Earthmoving Tyre Manager 0438130467



Our Team – 35 employees – 22 hoist – 20 tradesmen and 11 office staff



# Moranbah Discount Tyres & Mechanical Pty Ltd

## Our services include:

### YOUR ONE STOP SHOP FOR ALL YOUR VEHICLE SERVICING NEEDS

- We have been nominated as a **Teir 1 outlet for BMA and Orix vehicles** – this enlists us to be their Main and Preferred Repairer for all their light vehicle repairs in Moranbah
- We have been approved to carry out **Mine Site Brake Testing**
- Are Approved to carry out **BMA Compliancing** on Light, Medium Truck/Bus equipment
- We offer **free road side assistance** with every vehicle serviced in our workshop
- We are **Moranbah Towing** – we can now pick up your vehicles when broken down on the highway or from site.
- We have just been approved as a **RepcO Authorised Service outlet** – we are backed by Repco and have access to all the resources and benefits of the Repco Authorised Service Team
- We have just recently become a **Holden ColoradoSub Agency Outlet**– we are able to carry out warranty work for Holdens and are the only outlet in the Bowen Basin other than Emerald and Mackay
- We are now the only Central Highlands, Bowen Basin Distributor of **Ironman 4x4** products
- We have also been approved as the only **Isuzu Service Outlet** in the Bowen Basin
- We have also become the only agent for **Volkswagen Amarok Sub Agency** in the central highlands.
- We have been approved to be the only agent for **Isuzu Regional Repair Centre**
- We can do servicing for **ALL** Leasing Companies
- We have **22 hoists** to carry out all types of vehicle services and repairs
- We employ **35 staff** to ensure your requirements are met with professionalism
- We have won **MTA Awards 5 years** running for best in excellence in service awards for manufacturing and mining and best in trade services
- We are able to carry out first services for all makes and models without voiding warranty – so customers don't have to take their vehicle to Mackay or Emerald – but can get it done locally
- We have a Tyre Division, Underground Earthmoving Tyre Division, Mechanical Division and a Auto Electrical Division and now an Ironman 4x4 division



## Moranbah Discount Tyres & Mechanical Pty Ltd

- Pick and Delivery
- Complimentary Car wash with every vehicle service that is not a mine site vehicle
- 1 Platetronic Machine – Safe-T-Stop are the manufacturers - Our business is the only owners of this machine in the Central Highlands – this machine saves you money by increasing your tyre life and fuel efficiency, it scientifically test your braking capacity and ensures maximum stopping performance, checks wheel alignment on both front and rear axles, measures ride quality by testing the rebound of each shock absorber and gives an accurate printout of the vehicles performance.



Inside workshop at 23 Bacon Street

### Dunlop Super Dealer

This Company is aligned with Dunlop Super Dealers Australia and we have become the local Central Highlands Yokohama Network Dealer, GT Radial Distributors, we sell Bridgestone Earthmoving Tyres, Yokohama Earthmoving and Michelin Earthmoving tyres as well. We stock and sell all sizes and brands of tyres from wheel barrows to underground mining equipment to earthmoving tyres. Currently we are able to supply Double Coin, Michelin, Bridgestone, Solid Deal Tyres along with other imported brands (when available) in all sizes and specifically in 17.5R25, 23.5R25, 20.5R25, 10.16.5, 12.16.5, and Underground Grader Tyres



## Moranbah Discount Tyres & Mechanical Pty Ltd

### Underground Earthmoving Equipment - Polyurethane Solid Filling of tyres – Arnco Product

Our Business also specialises in polyurethane filling in the Arnco Product with certification obtained to ensure quality assurance of mining equipment tyres, currently looking after 9 surrounding mine sites. Our Business is the only certified distributor of this product for Central and Northern Queensland.

We currently totally tyre manage 9 underground mines in the Bowen Basin – providing tyre registers, tyre advise with changing conditions and prices, Crack Testing, Painting and tyre identification

Polyurethane Filling is suitable for Graders, Backhoes, Cranes, Forklifts, Tractors, Drills, Trailers just to name a few. Flatproofing is achieved by replacing the air in any pneumatic tire with patented liquid polyurethane that is pumped into the tire through the valve stem. The result is a resilient, synthetic rubber core that will never go flat. This is a Flatproofing Product with superior heat resistance which extends tire carcass life. Applications include, Mining, Fleet Vehicles, Construction Sites, Scrap/Recycle Yards.

#### Safety aspects of using this product are:

- No tip overs due to sudden flats
- Better ballast for steep hillside jobs or overload conditions
- Extended limp-in capability – never get stuck due to tire failure
- Always ready to roll at a moment's notice
- Eliminate the potential for tires or wheels to fail with explosive force

#### Cost savings of this product are:

- Longer tire life – two to five times longer than air filled. You get the full tread life from your tires.
- Better productivity – no more flat tire downtime
- Eliminate or drastically reduce frequent tire repair costs
- Multiple retreading is possible to maximise the service hours from the tire carcass.



## Moranbah Discount Tyres & Mechanical Pty Ltd



Tyre Division at 31 Mills Ave Moranbah

### True Blue Chemicals

AWARDED ELITE DISTRIBUTOR 2010/2011/2012 - Our Business also specializes in the supply and delivery of Quality Cleaning, Maintenance and Hygiene Solutions. As a supplier of True Blue Chemicals, we are happy to promote our Chemicals are Australian owned and include a wide range of cleaning chemicals, tablet and liquid soaps as well as a supply of janitorial and paper products. Our range of products cater to a wide range of industries including Healthcare, Hospitality, Laundry, Heavy Industrial and Floorcare. Those products specifically marked with the Enviroclean logo have been developed by True Blue to provide even greater support to the environment.

### Ironman 4x4 Distributor – the only Distributor in the Bowen Basin/Central Highlands

On road or off the beaten track, Australia's first choice for 4x4 Suspension and Accessories is Ironman 4x4. Whether you use your 4x4 as a family vehicle or as an off road explorer, Ironman 4x4 has the products that will deliver the comfort and safety you demand. Ironman 4x4 products have been developed in the harshest proving ground in the world, Australia. Sold in more than 120 countries. For over 50 years customers have put their trust in Ironman 4x4 because Ironman 4x4 delivers quality and value for money.

In 1988 JSW Parts launched the Ironman 4x4 brand of springs and suspension parts in response to the increasing popularity of 4x4 vehicles, recognizing that standard suspension systems alone were not designed to cope with additional loads of bull bars, winches and extra fuel tanks, Driven by explosive sales of 4x4's, in 2004 the Ironman 4x4 range of products expanded quickly to meet the demand of off road users seeking solutions which would allow their vehicles to go off road loaded with accessories such as winches, recovery equipment, protective bars, canopies, lighting and electrical upgrades.



# Moranbah Discount Tyres & Mechanical Pty Ltd



Ironman Showroom 23 Bacon Street Moranbah



Ironman workshop 23 Bacon Street Moranbah

Today the vast continent of Australia serves as the perfect testing ground for Ironman 4x4 products, so whether crossing the outback in search of adventure or just driving the children to school in your local suburb, Ironman 4x4 can offer quality and value for money.

Many fleet and military organisations throughout the world have acknowledged the quality design and manufacture of Ironman 4x4 products. Together with these serious solutions, Ironman 4x4 products are also chosen the world over by offroad competition teams and drivers, and have successfully completed the Dakar Rally.

Ironman 4x4 provide great value for money solutions for all sectors within the 4x4 industry, with a versatile and forward thinking approach, whether it be recreational, military or commercial use we at Ironman 4x4 can safely say WE NEVER LET YOU DOWN

## **Recco Service Centre**

Have peace of mind with every service backed by a nationwide warranty from Australia's largest car service network.

With approximately 350 Recco Authorised Service centres Australia wide, there are few places around this country where you won't find a Recco mechanic within easy reach.

Rely on your local Recco Authorised Service mechanic

Trust, experience & knowledge are what Recco Authorised Service stands for.

We provide you with reliable car servicing and the security of knowing that the mechanics working on your vehicle are fully trained and qualified to service your car.

Reliable car servicing with Recco Auto-Tech

- Recco Auto-Tech is an advanced training and technical information service for the automotive professional.
- Every Recco Authorised Service centre and mechanic participates in the Auto-Tech program.



## Moranbah Discount Tyres & Mechanical Pty Ltd

- Auto-Tech training clinics are held nationwide and conducted by industry experts.

### Full car service

Behind the trusted Repco Authorised Service sign, is a local, independently-owned garage, backed by Repco, that will look after you and your car, to provide a full range of expert car servicing and repairs.

- Repco Authorised Service Nationwide Warranty for 12 months/20,000 kms on all work performed.
- Repco Auto-Tech trained automotive technicians who are fully updated on all new car models with service bulletins and regular workshop clinics.
- New car servicing and fleet management solutions

### New car warranty

- Auto-tech training ensures that Repco Authorised Service mechanics are fully qualified to service all makes and models and carry out manufacturers log book servicing.
- Backed by Repco, your Repco Authorised Service Centre can offer a wider range of car repair services.
- Check the Auto Facts video for Repco Authorised Service Centre's new car warranty servicing.

Repco Authorised Service provide a nationwide warranty and Auto-Tech trained mechanics, fully backed by Repco.



Rear of workshop at 25 Bacon Street



# Moranbah Discount Tyres & Mechanical Pty Ltd

## Our staffing consists of:

- 1 Workshop Manager, 1 Office Manager, 1 Tyre Manager. 1 Earthmoving Tyre Manager
- 1 Auto Electrician.
- 20 Motor Mechanics
- 3 Leading Hands – 2 in mechanical shop and 1 in Tyre shop
- 2 Apprentice Motor Mechanic
- 1 Apprentice Auto Electrician
- 5 Tyre Fitters
- 11 Office Administrators to ensure all paperwork has been completed efficiently and effectively

## **Specialised Equipment and extra services:**

- Tow Truck for vehicle pick up and deliveries – FFR800 Isuzu Truck
- 1 Snap on Tool brake Lathe
- 1 Flywheel grinder Machine
- 2 Computerised Laser Alignment Machine – able to do 4 wheel alignments with 100% accuracy
- 3 Computerised Scan Tool for resetting and detecting faults
- Fully equipped with VW, Holden and Isuzu tooling and trained Technicians
- Full Auto Electrical and Air Conditioning Repairs available for call out – ARC Number AU13274
- Fully Equipped and operational Tyre Services aligned with Dunlop Super Dealers Australia, Goodyear Tyres, Yokohama tyres, Michelin Light vehicle tyres, Bridgestone Earthmoving, Bearcat Earthmoving Tyres, Michelin Earthmoving Tyres just to name a few.
- Fully equipped 5ton, 7m tray Iveco Truck with a Hiab for pickup and delivery of tyres, a 3 ton Canter Truck for smaller deliveries and disposal of tyres
- Pick up and delivery of all mine site vehicles to and from mine sites within the Moranbah Region i.e. Peak Downs, Goonyella Riverside, Moranbah North Coal, Millennium Mine, Piotrel Mine, Carborough Downs Mine, Broadmeadows Mine, Isaac Plains Mine and BMA Queensland Coal Office



## Moranbah Discount Tyres & Mechanical Pty Ltd

- Complimentary car cleaning for Managers, Superintendents and all local retail customer vehicles and other vehicles upon request.
- We stock an extensive range of Century Batteries from Motorcycles to Earthmoving equipment
- Extensive electrical parts.
- Safety check lists completed and signed off by qualified personnel – aligned with BMA FRPC requirements.
- Vehicle bookings can be and are done via e-mail directly with the owner of the vehicle. We are also able to notify you when your vehicles are due to be serviced with our computerised tracking system. A Complete history of each vehicle is maintained and all parts ordered are tracked and processed for any carry over work.



Rear of Workshops at 23 and 25 Bacon Street Moranbah

### Complete range of tyres ranging from:

- Earthmoving Tyres
- Underground mining equipment – which can be solid filled
- Medium and Light vehicle tyres
- Trailer tyres
- Motorbike tyres

# Moranbah Discount Tyres & Mechanical Pty Ltd



Tyre Division Workshop at 31 Mills Ave

## Operating Hours:

We currently are open from

7am – 6pm Monday to Friday – Mechanical and Auto Electrical Division

8am – 5pm Monday to Friday – Tyre Division

8am – 12pm Saturdays – Ironman 4x4 Division Only

We hope that we can be of assistance to you in the near future and look forward to providing you with excellent customer service. No job is too small or too big for our qualified staff.



MTA Excellence in Business Awards 2015

Jamie and Carolyn Fritz – Proprietors/Directors.